



Recruitment

SDI **SPECIALIST** RECRUITMENT

Experience peace of mind,
partnering with a trusted and
dedicated team of specialist ITSM
recruiters who intricately
understand the recruitment needs
of your organisation.





RECRUIT EXCEPTIONAL CANDIDATES FOR YOUR TEAM

Attracting and retaining talent in the ITSM industry can be extremely time consuming and the costs of this (for you and your company) are huge.

Save yourself valuable time and resources by working with our Industry Experts to fill your contract, interim and permanent roles.



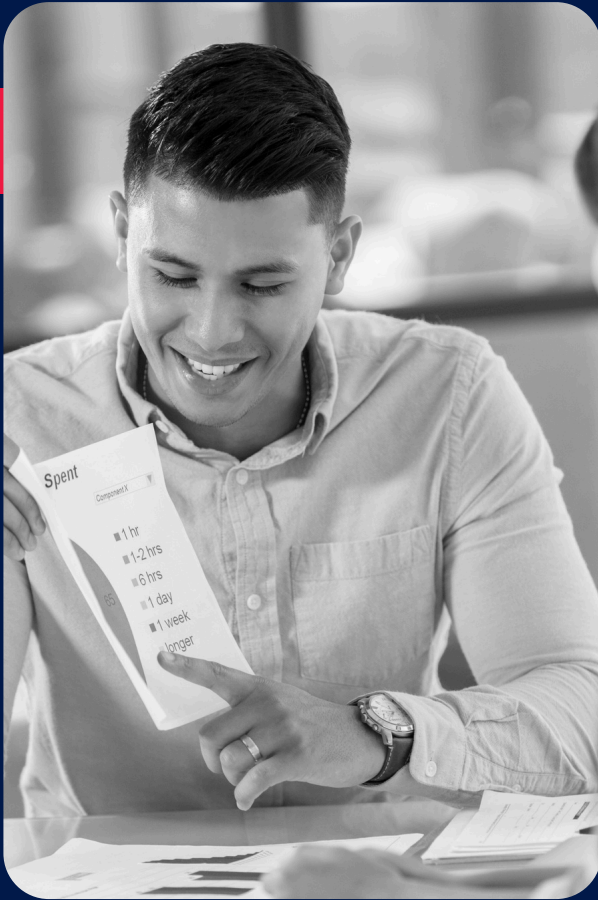


"SDI's approach to the delivery of its Recruitment Service is refreshingly personal. The bigger players in the market try to use all their sales tactics and tools to replicate a service like this; BUT you cannot put a KPI on authenticity.

Authenticity builds trust – combine that with the right outcomes for the business and you've got a long lasting business partnership that just keeps on growing through honesty and more refined mutual understanding. Making every next hire that much easier for us."



Associate Director of IT Business Operations
NHS Trust ICT Services



HIGHLY REGARDED BY ITSM PROFESSIONALS

Generalist IT recruitment agencies often lack the knowledge, experience, and understanding of the Service Management industry and the impact the wrong hire may have on your business and customers.

This is why SDI launched our specialist recruitment service, designed to help our customers to locate the best Service Management Professionals in the industry.

We now have over three decades of direct industry experience.

EXPERTS WHO UNDERSTAND THE INDUSTRY

SDI Recruitment provides highly skilled professionals for every ITSM requirement – including roles beyond the service desk into wider IT departments.

Our experts have direct experience in our field of work, meaning they truly understand your staffing problems and needs, much more than standard recruitment agencies do.

We know what makes a perfect ITSM professional, as SDI sets the 'Global Best Practice' industry standards.





"Specialist knowledge for all things service desk."

The National Lottery Community Fund

FEES

SDI has fixed Recruitment fees, giving you total transparency on pricing, with no hidden or extra costs.

Discounted rates are available for SDI Members.

"Extensive experience and unique hands on approach to recruitment."

Service Desk Manager
Major Education & Research Establishment



HUMAN TOUCH

"I found SDI's Recruitment Service to be a brilliant agency, not only in terms of their professionalism but also in their human touch.

They make the onboarding process very easy and are always so helpful.

I wouldn't hesitate to work with this team again."

Local Government Council





Recruitment

*SDI's Specialist
ITSM Recruitment Experts*



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